



1. **Orientation** – The client is on restriction from phone calls and visits for the first week of the treatment orientation process.
2. **Family Group** - Meets every Tuesday evening from 6:00pm – 8:30pm. Involvement in the family group will be determined by the individual needs of each client. Following a 7-10 day evaluation period, appropriate family member will be notified by Kris Groves and given relevant information.
3. **Visitation** - Every Monday evening from 7:00pm – 9:00pm and is for family members only. There is also a window for visitation upon approval on Sunday at 2pm. This time is available for out of state family and approved in-state family. Visits are approved for one of either day, not both. Visitors must be approved by Renaissance Ranch. Any items, including food products, brought in by family must be cleared by Renaissance Ranch Staff. Noncompliance will result in loss of visitation privilege and can result in discharge of client. Family members cannot be on the premises at any time if under the influence of potentially mood altering, addictive substances. This includes any such prescribed medications.
4. **Renaissance Ranch contacts are as follows**
  - Kris Groves: information regarding family program.
  - Bryan Hedin: Information pertaining to all other treatment processes.
5. **Confidentiality** - Renaissance Ranch may not share certain information with family members regarding treatment. This is necessary to create and preserve an atmosphere of safety and trust in which to provide the most quality treatment for our clients.